

Price Overview Additional Costs

1. General Rules

The principal must bear the additional costs of DRF Luftrettung air rescue under the following conditions to the extent that they were not to be expected on concluding the contract, unless DRF Luftrettung is culpably responsible for generating the additional costs.

2. Unexpected Transport under Sea-level/Low-level-Conditions

a) In the case of illness and/or injuries in which it is necessary to prevent gas accumulations in the human body arising from changes in pressure during a flight, the flight must be kept at a lower altitude (cabin pressure at sea level). This increases the flight time. Examples listed here are: Pneumothorax, intestinal obstruction

b) If the flight must be carried out under sea-level/low-level conditions for medical reasons, additional costs are incurred that must be borne by the principal:

- Up to 3 hours flight time generates additional costs of 10 % on the standard price due to increased fuel consumption and increased duty hours of the crew.
- In the event of a transport route demanding more than 3 hours, the flight will need to be recalculated.

Along with the added costs from increased fuel consumption and increased duty hours of the crew, one or more re-fueling stops must be added in for each leg of the flight. This generates additional costs/fees at the airports. Owing to increased duty hours it is also possible that an unplanned overnight stay for the crew at the destination will be necessary and these costs will need to be paid.

3. Additional De-Icing Measures

a) The extension of flight times, change in flight routes, weather conditions and similar unexpected factors can make de-icing measures necessary.

b) The costs for de-icing measures will be borne by the principal.

4. Extended Ground Times

a) The necessary ground time for patient admission and transfer will be calculated based on the distance between the hospital and the airport already at the time the tender is submitted. In the event of unexpected occurrences, such as an acute worsening of the patient's condition and the resulting extended stay in the hospital needed to enable the patient to travel again, additional costs will be generated.

b) If ground time is extended by more than 3 hours the principal must bear additional costs in the amount of 400.-EUR per hour or portion thereof, net.

5. Additional Overnight Stays

a) Owing to a flight under sea-level/low-level conditions, increased ground time, a justified refusal of a tarmac transport and other unexpected reasons, it is possible that additional overnight stays will become necessary as a result of going beyond the crew's regular duty hours.

b) The principal must bear the accumulated costs of such overnight stays, plus the costs for additional duty hours as well as any additional airport fees.

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6. Additional Costs, Night-time Landings

- a) In the case of airports where the transport lands between 22h00 and 06h00 local time, additional costs arise.
- b) These additional costs arise especially through increased airport fees (e.g. landing/take-off fees), additional handling-fees and increased costs for fuel. The accumulating additional costs will be borne by the principal.

7. Changed Destination Airport

If it is not possible to land at the planned destination airport due to e.g. unexpected delays, weather-related reasons, closure of a runway or other operational reasons, the flight will land at the next suitable airport. This may generate additional costs.
The additional costs arise especially through increased airport fees (e.g. landing and take-off fees), additional handling costs and increased fuel costs. These additional costs will be borne by the principal.

8. Unexpected Stop-Over/ Aborting of Mission

- a) Should unexpected medical complications arise during transport and these prevent continuation of the flight, the mission will be aborted and the patient will be taken for temporary continued care at a suitable hospital at the next suitable stopover point. In the event of a death the corpse will be handed over to the local authorities. Additional costs can be incurred.
- b) These additional costs arise especially from increased airport fees (e.g. take-off and landing fees), increased fuel consumption, duty hours of the crew, additional handling costs as well as additional overnight stays. The accumulated additional costs will be borne by the principal.
- c) DRF Luftrettung air rescue is not responsible for accepting any accumulating hospitalisation costs and/or in the case of a death any additional costs of transfer and transport. These costs will be borne by the principal unless DRF Luftrettung is culpably responsible for them.

9. Administration Fees

The principal is obligated to pay DRF Luftrettung all additional costs as well as any accumulating third-party billing statements according to this "Price Overview, Additional Costs" plus a administration fee of 8 %.

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